Ocean Network Express Pte. Ltd.
7 Straits View
#16-01 Marina One East Tower
Singapore 018936
Co. Reg. No. 201708450C

Sept 18th, 2025
ONE/MC/2025-007

Notice of Booking Amendment Fee Update

Dear Valued ONE Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.
Kindly be informed of the Implementation of the **Booking Amendment Fee (Charge Code: CBS - CHANGE OF BOOKING STATUS FEE)** and will be applicable from West Malaysia (MY) across all trade lanes and services as follows until further notice:

Applicable Charge:

- **First Amendment** - made on within 1 working day after Booking Receipt Notice (BRN) received:
  - Fee: Free of charge.

- **First Amendment** - made after the first calendar day following booking placement to more than 5 calendar days prior to Booking Confirmation of the Vessel Estimated Time of Departure (ETD):
  - Fee: Free of charge.

- **Second and Subsequent Amendments** - made after the first calendar day following booking placement up to more than 5 calendar days prior to Booking Confirmation of the Vessel Estimated Time of Departure (ETD):
  - Fee: USD 25 per amendment.

- **Any Amendment** - made 5 or fewer calendar days prior to Booking Confirmation of the Vessel Estimated Time of Departure (ETD):
  - Fee: USD 100 per amendment.

Earlier Than Day 5 Before ETD	Day 5 Before ETD	Day 4 Before ETD	Day 3 Before ETD	Day 2 Before ETD	Day 1 Before ETD	ETD
Not Applicable	✓ Applicable	✓ Applicable	✓ Applicable	✓ Applicable	✓ Applicable	✓ Applicable

Effective Date:

Non-FMC regulated trades	October 4th, 2025
FMC regulated trades*, Canada	October 4th, 2025

(*United States, American Samoa, Puerto Rico, Guam, Saipan, Hawaii)

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The revised Terminal Handling Charges tariffs for the are also accessible via our ONE e-commerce website after they come into effect. We would like to take this opportunity to thank you for supporting ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,
Ocean Network Express Pte. Ltd.

For cargo to/from Europe/Mediterranean:
Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

https://eua.one-line.com/standard-page/europe-fak-ocean-tariff
https://ecomm.one-line.com/ecom/CUP_HOM_3116.do
https://eua.one-line.com/standard-page/eua-local-surcharges

Other charges such as local charges and contingency charges may apply.