

ONE/MC/2025-005

May 1st, 2025

Notice of Surcharge Update

Dear Valued Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.

Please kindly be advised that changes have been made to the following ONE surcharge. The new level will be applicable **from East Malaysia** across all trade lanes and services and will be valid till further notice.

Applicable Charge:

Coverage	Charge Code	Charge Code Name	Bound	Currency	Quantum	Per Type
EAST MALAYSIA MYBKI MYBTU MYKCH MYLBU MYLDU MYMY MYSBW MYSDK MYTWU	CCL	CANCELLATION FEE (FOR BOOKINGS)	Export	MYR	500	Per: BK

Effective Date:

Non-FMC regulated trades

June 1st, 2025

FMC regulated trades*, Canada

June 1st, 2025

(*United States, American Samoa, Puerto Rico, Guam, Saipan, Hawaii)

We would like to take this opportunity to thank you for supporting ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,
Ocean Network Express (Malaysia) Sdn. Bhd.



For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

https://ecomm.one-line.com/ecom/CUP_HOM_3116.do

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.